

## Sunnybank Rugby Union – Registration Refund Policy

The following is Sunnybank Rugby Union’s registration refund policy:

- If a FairPlay Voucher has been used for registration this will not be refunded in line with terms and conditions of this voucher, amounts above the voucher only will be consider for refund.
- Rugby Australia, Queensland Rugby Union and Brisbane Junior Rugby Union charges are not guaranteed to be refunded and will vary on a case-by-case basis.
- Before collection of merchandise (training shirt, shorts and socks) – 100% of the out-of-pocket registration fees will be refunded.
- Before the season and with collection of merchandise – 50% of the out-of-pocket registration fees will be refunded.
- After the season\* commences + merchandise collected – no refund of the registration fees will be given.
  - *\*Season includes trial games and grading rounds.*

To request a refund, you will need to complete the “Registration Refund Request” form via [Rugby Xplorer](#) in your online portal.

Please refer to [Rugby Australia’s 2022 Registration Regulations](#) for more information.

For any queries relating to the 2022 season and registrations, please contact the club via [admin@sunnybankrugby.com.au](mailto:admin@sunnybankrugby.com.au)